

Welcome to San Dimas

A GUIDE TO LIVING IN SAN DIMAS, CALIFORNIA

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This guide is intended for the benefit of all residents in San Dimas, both new and long-standing. It encompasses essential facts and points of interest about our city. Specifically, many recent residents may be unfamiliar with ordinances unique to San Dimas, which play a key role in preserving our distinctive residential character. We have endeavored to present these regulations in an accessible and engaging manner for your review.

Should you have any questions about the information provided in the following sections, feel free to contact Administration at 909-394-6210 for additional details or clarification.

This guide does not serve as a substitute for the official laws of the City of San Dimas. For your convenience, the City's Municipal Code is accessible on the City's website at www.sandimasca.gov. The City of San Dimas warmly welcomes all new residents to our community and extends a special thanks to established residents for their contributions in maintaining San Dimas as a cherished community we all hold dear.

Love Living Here

Welcome to San Dimas

San Dimas is a city where community pride and a warm, welcoming atmosphere come together to create an ideal place to call home. Nestled against the San Gabriel Mountains, our city boasts not only some of Los Angeles County's best parks and open green spaces but also an outstanding school system that prioritizes educational excellence. We have a small-town feel, with a community that is caring, connected and engaged.

You'll find our city has some of regions best and flourishing small businesses with above-and-beyond customer service. Everything you need to shop, eat, and play is right here in our town.

The city places a strong emphasis on public safety, consistently earning praise for its low crime rates and proactive law enforcement efforts. San Dimas boasts crime rates well below the national average, exemplifying the city's dedication to creating a secure environment for its residents. Our local law enforcement works closely with the community to foster a sense of trust and cooperation, ensuring that our residents can enjoy our small-town feel with peace of mind.

With a commitment to safety and a family-friendly environment, San Dimas is more than just a location; it's a fantastic place to raise a family, full of charm and endless possibilities.

Thank you for making San Dimas your home. We're here to help you get settled in!

Chur Construit

Mayor, Emmett Badar

Emet 9. Bala

City Manager, Chris Constantin

Our History

San Dimas, located in Los Angeles County, has a rich history that dates back to the Spanish colonial era. The area was originally inhabited by the Tongva/Gabrielino Native American people. In the late 18th century, Spanish missionaries and explorers, including Juan Bautista de Anza, traversed the region.

In the mid-19th century, European settlers began to establish ranchos in the area. San Dimas, named after Saint Dismas, was one such rancho. Ownership changed hands multiple times, and in 1867, James Williams acquired the land and developed the San Jose Ranch.

The arrival of the Santa Fe Railroad in the late 19th century played a pivotal role in San Dimas' growth. The railroad facilitated transportation of citrus crops and other goods, contributing to the economic development of the region. Citrus orchards flourished, and San Dimas became known for its agricultural productivity.

In 1960, San Dimas officially incorporated as a city. Over the years, the city has evolved into a suburban community while retaining its small-town charm. Today, San Dimas is recognized for its scenic beauty, recreational amenities, and a strong sense of community pride. With a blend of history and modernity, San Dimas continues to be a desirable place to live in Southern California.



Your Government





City Hall

245 East Bonita Avenue San Dimas, CA 91773 Ph: 909.394.6200 Fax: 909.394.6209 or 6206 www.sandimasca.gov

7:30am - 5:30pm Mon-Thur 7:30am - 4:30pm Friday

San Dimas Library

145 North Walnute Avenue San Dimas, CA 91773 Ph: 909.599.6738 www.lacountylibrary.org

Closed - Monday 12:00pm - 8:00pm Tues-Wed 10:00am - 6:00pm Thur-Sat Closed - Sunday

San Dimas Sheriff Station

270 South Walnut Avenue San Dimas, CA 91773 Ph: 909.450.2700 www.lasd.org/sandimas

Open 24 hours

Los Angeles County Fire Department

Station #64 164 South Walnut Avenue San Dimas, CA 91773 909.599.6727

Station #141 1124 West Puente San Dimas, CA 91773 909.599.7117

www.fire.lacounty.gov

For emergency calls, dial 911

Inland Valley Human Society - Animal Control

500 Humane Way Pomona, CA 91766 Ph: 909.623.9777 www.ivhsspca.org

8:30am - 5:30pm Mon-Sat Closed Sunday

The City Council

Members	Term Expires
Emmett Badar (Mayor)	2026
Eric Nakano (Mayor Pro Tem) - District 2	2026
Eric Weber (Councilmember) - District 1	2028
Rachel Bratakos (Councilmember) - District 3	2028
Ryan A. Vienna (Councilmember) - District 4	2026

The Mayor

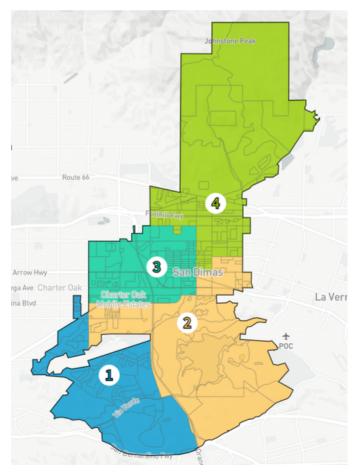
The Mayor is directly elected and serves for a term of two years. The Mayor has the same voting power as any other Councilmember. The mayor presides at Council meetings, represents the City in intergovernmental relationships, appoints members of advisory committees, facilitates communication and understanding between elected and appointed officials, and assists the Council in setting goals and advocating policy decisions.

The City Council

The City Council meets the second and fourth Tuesday of each month at 7:00pm in the City Hall Council Chamber, 245 E Bonita Ave. All meetings are open to the public, except special closed sessions which deal with personnel issues, real property negotiations, and other legal matters.

Elections

In 2021, the San Dimas City Council elections transitioned from at-large voting to district-based voting. The City has divided into four districts and only the voters in a district decide who will represent that district.



Stay Connected

HOW TO GET INFORMATION

City Website - www.sandimasca.gov

The City of San Dimas maintains a website that provides information about City departments, services, events, and programs. You can also send comments and questions to Councilmembers and staff members through the City website. Residents can also subscribe on our website to receive agenda notification alerts to receive updates on public meetings and Council documents.

Social Media

Follow us on social media. The City is active on <u>Facebook</u>, <u>Instagram</u>, <u>YouTube</u>, and <u>X (formerly known as Twitter)</u>.









@cityofsandimas

@cityofsandimas

@cityofsandimas

@cityofsandimas6330

City Quarterly Newsletter & Recreation Guide

Sports, fitness, and special interest classes, as well as activities for children and older adults can all be found in the <u>recreation brochure</u> available online on the City website

Emergency Notifications - Rave Mobile Alert

Stay up-to-date on emergency situations happening in San Dimas. You can subscribe to Rave Mobile Alerts, our emergency alert system, to receive real-time text message, phone call, and/or email messages. <u>Sign up today!</u>

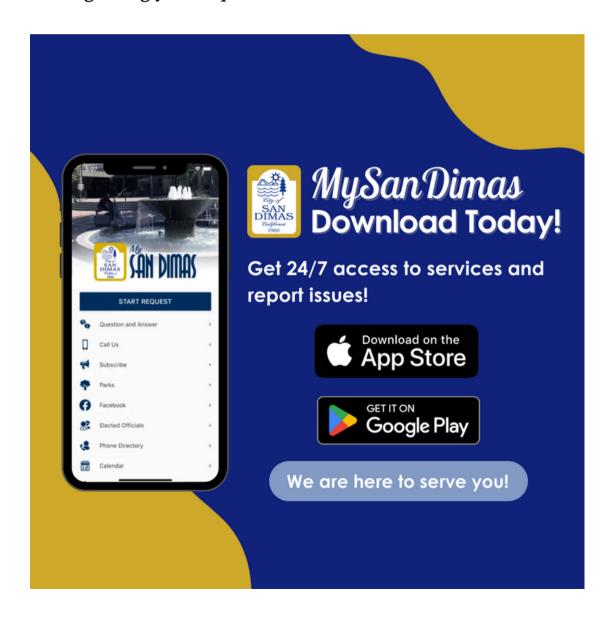
Public Meetings

The City of San Dimas broadcasts City Council meetings on <u>local cable public access channel</u> 3 (<u>Spectrum & Frontier</u>) and on our Youtube <u>page</u>. Regularly scheduled City Council meetings are held on the second and fourth Tuesday of the month at 7:00pm at San Dimas City Hall, 245 East Bonita Avenue.

Report Issues with My San Dimas

My San Dimas is our way to provide more efficient and transparent customer service. Residents can now request eligible services through My San Dimas either through a desktop computer or through our My San Dimas mobile app which is available in the app store for all mobile devices. For those who would like to access My San Dimas without using a mobile device, a button is located on our https://example.com/homepage.

The City of San Dimas has created topics that can provide ease of access. Select a topic and fill out the form with the required information. Please note you will be asked to create an account to allow you (the requestor) to track, and communicate with staff regarding your request.





Bonita Unified School District

Bonita Unified School District serves the communities of San Dimas and La Verne, and part of Glendora, in Los Angeles County. The Bonita Unified School District has over 10,000 students in 14 schools. The district's headquarters are in San Dimas. The Board of Education members are elected at-large to a four-year term.

115 West Allen Avenue San Dimas, CA 91773 909.971.8200 www.do.bonita.k12.ca.us

Life Pacific University

Life Pacific University (LPU) is a private Christian Bible college endorsed by the International Church of the Foursquare Gospel. LPU serves as the denomination's flagship institution for higher education, offering undergraduate and graduate degrees.

1100 West Covina Boulevard San Dimas, CA 91773 877.866.5433 www.lifepacific.edu

Other Educational Resources

The City is home to several preschools and private schools. San Dimas is located within 15 miles of California State Polytechnic University, Pomona; Chaffey Community College; Citrus Community College; Mt. San Antonio Community College; The Claremont Colleges; and the University of La Verne.



Water

Golden State Water (800) 999-4033 www.gswater.com

Gas

Southern California Gas Company (800) 427-2200 www.socalgas.com

Electric

Southern California Edison (800) 655-4555 www.sce.com

Cable, Phone & Internet

Spectrum (866) 874-2389 www.spectrum.com

Frontier

(800) 921-8101 www.frontier.com

Waste Disposal & Recycling

Waste Management (800) 266-7551

www.wm.com

For more information on bulky item pick up, electronic waste, tree recycling and more visit www.sandimasca.gov/waste

Street Sweeping

The City is split into nine (9) zones: 1A, 1B, 2, 3, 4A, 4B, 5, 6A, and 6B. Each zone is swept bi-monthly on a designated day. Typically, street sweeping days fall on a Monday, Wednesday, Thursday, and Friday.

<u>Click here to access a map of Street</u> <u>Sweeping Zones</u> in San Dimas.

Public Works Department (909) 394-6240 email: publicworks@sandimasca.gov

Phone Directory

Frequently Called City Phone Numbers

We highly encourage to report any concerns via the My San Dimas App or on our website. However, if you wish to speak to someone see list of numbers of below.

City Council/Mayor 909.394.6210 City Manager 909.394.6214 Business License 909.850.4362 Building Permits & Inspections 909.394.6260 City Clerk 909.394.6216 Code Compliance Hotline 909.542.2502 Engineering 909.394.6240 Fire Department - Station #64 (Non-Emergency) 909.599.6727
Business License 909.850.4362 Building Permits & Inspections 909.394.6260 City Clerk 909.394.6216 Code Compliance Hotline 909.542.2502 Engineering 909.394.6240 Fire Department - Station #64
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Engineering 909.394.6240 Fire Department - Station #64
Fire Department - Station #64
(Non-Emergency) 909.599.6727
Fire Department - Station #141
(Non-Emergency) 909.599.7117
Sheriff Department (Non-Emergency) 909.450.2700
Graffiti Removal 909.394.6230
Housing Programs 909.394.6282
Overnight Parking Inquiries 909.394.6250
Refuse/Sanitation Inquiries 909.394.6242
Senior Citizen Information 909.394.6290
Recreation Information 909.394.6283

Special City Ordinances

Permits Required for Home Improvements

If you are considering making any improvements to your home, please make sure a permit is obtained prior to starting work. Projects that require permits include, but are not limited to, any plumbing, electrical or mechanical work, pools, roofing, additions, accessory structures/storage sheds, fences/walls, and bathroom and kitchen remodeling. An extensive list of handouts-are-available-on-our-website for more detailed information on your particular home improvement project.

We encourage you to contact the Building & Safety Division at 909-394-6260 prior to starting any work to determine if a permit is required or if there are any other special requirements associated with your proposed project.

Contractor License

All contractors working in San Dimas must obtain a City business license and, when applicable, a building permit. Using an unlicensed or non-permitted contractor of any kind is illegal and places the homeowner in jeopardy of removing all illegal work. All insurance liabilities also rest with the homeowner in such cases.

Tree Removal

Tree removal done by anyone including the property owner or a state licensed tree contractor requires a <u>tree permit</u>. Most trees require a permit to be removed. Illegal tree removal is subject to fines and will require replacement, determined by the City, at the owner's expense. Please check with the City for the most recent tree removal regulations prior to the removal of any tree.

Vehicle Storage & RV Parking

Since 1961, the City of San Dimas has prohibited the parking of recreational vehicles, including all types of trailers, in the front yard driveway. On-street vehicle storage is also prohibited. A vehicle cannot be left in the same location on a public street for more than 72 hours. Vehicles left on the street in the same location for more than 72 consecutive hours will be cited and towed.

RV Parking Frequently Asked Questions

Overnight Parking Ordinance

Vehicles parked on the street in the City of San Dimas between the hours of 2 am and 5 am without a valid temporary or annual overnight parking permit are subject to citation. San Dimas residents without sufficient off-street parking may apply for an annual overnight parking permit by submitting a completed application, along with a \$75.00, non-refundable, application fee.

A temporary overnight parking permit may be used for the occasional need by a homeowner to park a vehicle on the street overnight. Additionally, visitors to San Dimas may also purchase one of these permits if they plan on leaving their vehicle on the street overnight.

<u>Annual Overnight Parking Permit Frequently Asked Questions</u> <u>Temporary Overnight Parking Frequently Asked Questions</u>

Businesses in Home

No warehousing, pick up and delivery, signs, advertising, customer or supplier visits, or retaining of employees is permitted. Professionals, operating within these rules, must obtain a <u>City business license</u>.

Residential Pools & Spas

For the safety of small children of the City, certain precautionary measures must be taken and maintained. All swimming pools must be enclosed with a fence at least five feet high, and all gates leading into the pool area must be equipped with a self-closing, self-latching device. A permit is required for a new pool project. A pool shall be filled with water before the pool enclosure and pool barrier is inspected and approved by a building inspector.

Fencing

Fencing may not exceed 42 inches in height within the front yard and it may not exceed six feet in height at the side and rear property lines. Decorative fencing material is encouraged. For example, if you are using masonry block, then slump stone, split face block or a stucco-covered wall are all acceptable. Wood or wrought iron fencing is also permitted. Please contact the Planning Department at 909.394.6250 for details.

Signs

San Dimas, with the community theme of "Preserving the Western Spirit" is a

unique city in Southern California. In a region where it is difficult to tell when one city ends and another begins, San Dimas' community theme helps to make our city distinctive. The Sign Ordinance was established to encourage the installation of signs that improve the appearance of buildings and neighborhoods while providing identification and direction. It provides a general design and review criteria for all signs within the City. The Sign Ordinance requires that all signs comply with established standards and related individual sign programs that may have been created for individual developments. All signs must be approved by the landlord or management agency and the City before installation.

For questions regarding residential signage, including for sale or rent signs. Reach out to our Community Development Department at 909-394-6250.

Solar & EV Charging

Permits are required for solar roof installation and residential EV charging. You may not begin work until you have paid the permit fee and been issued a permit. For questions or assistance on the streamlined permitting process for roof top solar photovoltaic projects, contact the Building & Safety Division at 909–394–6260 or email solar@sandimasca.gov. You may also visit <u>Building & Safety Division Forms & Handouts</u> page for more detailed information.

Solar Rooftop Submittal Requirements
Solar Rooftop Structural Criteria
Electrical Vehicle Charger Handout

Trash

The City contracts with <u>Waste Management</u> for curbside and business trash collection and recycling. Residents can call 800.266.7551 for billing/pick-up questions or to schedule a bulky item pick up. All residential waste is picked up weekly on Tuesday.

Trash cans put out too early or left out too late are unsightly and create parking problems. Trash cans shall not be placed out earlier than 3:00 pm on Monday and shall be removed by 7:00 pm on Tuesday (the day of collection). Trash cans must be stored out of view from the public right-of-way.

Residential rates are available to view on our website at www.sandimasca.gov/waste

Water Drainage and Debris in Streets

The City's water provider is Golden State Water.

It is illegal to dispose of any material other than stormwater in the storm drain system is a violation of the National Pollutant Discharge Elimination System (NPDES) Permit (Section 402 of the Federal Clean Water Act). This also includes operating any hose or sprinkling system in such a manner that excessive water is thrown upon any sidewalk or paved portion of any street, or to permit any swimming pool, drain or appliance to discharge water or waste upon any sidewalk or paved portion of any street, or to place, sweep, blow or wash any leaves or similar debris into a public street or alley.

Accessory Dwelling Units (ADUs)

Any residentially zoned property within San Dimas is eligible to build an ADU and/or a Junior ADU. A residentially zoned property which has been developed with a single-family home can build one (1) ADU and one (1) JADU. The maximum size for an ADU in San Dimas is 1,000 square feet. However, if the ADU will create a lot coverage of over 35%, you may be limited to less than the maximum ADU size.

An <u>informational brochure</u> has been developed to cover the most frequently asked questions concerning ADUs. You may also contact our Building & Safety Division at 909-394-6260 for questing regarding the permit process.

Storage Structures

Storage structures are used to store a wide variety of items, including, but not limited to, tools, gardening supplies, arts and crafts, seasonal clothes, mementos, etc. Storage structures can be attached to or detached from the main residence. A common type of storage structure is a portable shed. Cargo containers are not allowed. No permit is required for a shed that complies with all of the following:

- Has no more than 120 square feet of floor area
- Is detached from the house/garage
- Is no more than 12 feet high
- Does not have any utilities (electrical, mechanical or plumbing)

Storage Structures in Residential Zones Brochure

Dog Licensing & Leashing

All dogs must have a valid license and must be leashed at all times. You may register your dog at the Inland Valley Humane Society licensing by visiting www.sandimasca.gov/licensing. It is a violation to have dogs unleashed. All dogs must be on a leash and the owner must be in control of their dogs at all times.

It is always best practice to report loose and aggressive animals to the San Dimas Sheriff Station rather than try to approach them or contain them yourself. You can call the non-emergency line at 909-450-2700. If an emergency, call 911.

Noise & Light

San Dimas has ordinances in place controlling noise and lighting levels emanating from any home or parcel of property. Please note it is unlawful for any person to operate, permit, use of cause to operate powered model vehicles, loading and unloading vehicles, or domestic power tools other than the hours of 7am to 8pm of any one day. All lighting shall be located in a manner such that it will not reflect upon adjoining areas.

For questions on residential lighting or our noise ordinance, please contact the Community Development Department at 909-394-6250.

Crime Prevention & Safety

COMMUNITY SAFETY - OUR TOP PRIORITY

Auto Theft Prevention

- 1. Never leave your car unlocked.
- 2. Always remove ignition key and roll up all windows.
- 3. Never leave personal property or packages visible inside the vehicle; lock them in the trunk.
- 4. Never park a vehicle on the street overnight.
- 5. Always park cars in garage. Cars parked in driveways make burglaries far more likely.

Residential Security

When leaving on vacation or away from residence for several days:

- 1. Cancel all deliveries.
- 2. Discontinue newspapers.
- 3. Arrange with post office or neighbor to hold all mail.
- 4. Close and lock all windows and doors including garage.
- 5. Use a timer to turn lamp, or lamps on at dusk and off at retiring time to create a lived-in look.
- 6. Leave shades or blinds in normal position.
- 7. Arrange to have your lawn and property maintained.
- 8. Deposit your valuables in a safety deposit box.
- 9. Do not leave note indicating you are away.
- 10. Notify neighbors of your departure and return date. Request neighbors to observe your residence and report suspicious circumstances to police.
- 11. Notify the Sheriff's Department so your residence may be checked during your absence.

General Prevention Tips

- 1. Install and use dead-bolts at top and bottom of all doors. Same with windows, if possible.
- 2. Keep a record of serial numbers and description of valuables. Take and maintain colored close-up photos of your jewelry and high-value items for law enforcement use in the event you are burlarized.
- 3. Do not hide door key in full view.

Coyotes

The City of San Dimas as well as cities throughout the San Gabriel Valley have been experiencing an increase in the number of human/pet-coyote incidents and encounters over the past few years. To address this regional concern, the City adopted a Coyote Management Plan that is based on balancing respect and protection of wildlife without compromising public safety.

The City of San Dimas recently adopted a <u>Coyote Management Plan</u> (more information below) which is based on research and best practices that include tools to respond to coyotes in an urban area. The main strategy is a multi-focused approach consisting of education, enforcement, and a safety response plan. There are various ways to report a coyote encounter, which are listed below. If you have an emergency regarding this matter, call 911.

Coyote Management Plan

The overall intent of the <u>Coyote Management Plan</u> is to provide guidance for dealing with coyotes in the City. This plan has implemented methods that are supported by professionals and have been utilized by other municipalities in Southern California. This plan does not supersede federal, state, county, and city regulations and policies.

Coyote Reporting

You may report coyote encounters in the City of San Dimas by calling the Coyote Reporting Service line at (909) 542-2501. You may also email coyotes@sandimasca.gov for more information.

Note: The City uses the Coyote Reporting Service to monitor their activity in the community and to take appropriate action in accordance with the City's adopted Coyote Management Plan.